

An Advisory on Latest Cyber Frauds



If you receive a call and start interrogation over a video/Audio call claiming that you are under “digital arrest”

It's a scam

Police do not conduct digital arrests or online interrogations. Disconnect call and report the number.



If you receive a call from Bank officials about offers, personal or card details and they ask you to press a number.

It's a scam

The Banks will never ask for payment or personal information via phone, text, email, or mail.



If you receive a call from someone claiming to be a government official and inquiring about your Aadhaar

It's a scam

Do not share your Aadhaar details. Report the call by:

- 1 calling 1947
- 2 emailing help@uidai.gov.in
- 3 filing a complaint on the UIDAI website.



If you receive a call claiming that you have got huge bonus point on your credit/debit card and want your card details

It's a scam

Do not panic.

Disconnect call and ignore.



If you are told from customs (through SMS, Whatsapp, Call, etc.) that illegal items have been found in a package or packages destined for you or sent by you.

It's a scam

Do not respond.
Inform the Cyber Crime
Police by calling 1930



If someone calls you claiming they mistakenly sent money to your UPI ID and wants it back.

It's a scam

Before proceeding,
always ensure that the
money has been
received in your account.



If someone expresses interest in buying your car, washing machine, or sofa and claims to be from the armed forces while showing their ID card

It's a scam

Disconnect the call,
note the number, and
block it. Do not press
any buttons during the
call



If you receive a call about your phone being disconnected by TRAI (Telecom Regulatory Authority of India)

It's a scam

The disconnection of phone services is carried out by telecom companies, not TRAI.



If someone calls claiming to be from e-commerce platform and asks you to confirm your address by pressing 1 or any other key

It's a scam

Do not press any number. Don't share personal information. Block the number. Report to cyber police



If you get any link from unknown sources

It's a scam

Never click on any blue link. If you do click, follow these steps:

- 1 Disconnect your device from the internet.
- 2 Scan your system for malware.
- 3 Change your online credentials.



If you receive a video call from an unknown or foreign number.

Alert!!!

Do not answer any unknown calls in video mode. If you feel confused, simply turn off your phone and block that number and report the number in <https://sancharsaathi.gov.in/> portal.



If you receive any suspicious call to share your OTP to cancel an order, ride, or similar action.

Alert!!!

Be careful. This may be a scam.



If you receive a notice or letter from the highest authorities, such as the Police, CBI, ED, or IT Department depicting urgency (asking to submit fees/penalty etc).

Alert!!!

Verify this information offline. Always verify the authenticity of emails, as legitimate organizations will not request personal information through email.



Cyber Security Centre of Excellence

West Bengal

Department of Information Technology & Electronics

Government of West Bengal



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